



REQUEST FOR EXPRESSIONS OF INTEREST (CONSULTING SERVICES- FIRM SELECTION)

Country: Islamic Emirates of Afghanistan
Assignment Title: Developing Management Information System
Reference No: MISFA/CS-03/2026
Method of Procurement: Consultant's Qualifications Selection (CQS)
Issue Date: January 20, 2026
Closing Date: February 03, 2026

I. Background

The Microfinance Investment and Support Facility for Afghanistan (MISFA) is an apex institution of the microfinance sector which provides both technical and financial support to the financial institutions including microfinance institutions (MFIs) and commercial banks. Since its inception in 2003, MISFA has been a wholesale financier of the MFIs.

To monitor the performance and status of the partner institutions, MISFA collects, analyses and stores the monthly portfolio and financial data of the partner institutions in an Excel-based database titled 'Monthly Performance Report'(MPR). With the increasing number of partners and geographic expansion of microfinance services, MISFA intends to upgrade its database to a cloud-based, robust, secure, and scalable Management Information System (MIS) in order to increase efficiency, accuracy as well as to strengthen reporting and analysis. The MIS will integrate program, financial and operational data into one unified platform.

II. Objective of the Consultancy

The objective of this assignment is to design, develop, test, deploy, and maintain a comprehensive cloud-based MIS that:

- Facilitates efficient data collection, management, and reporting.
- Provides real-time dashboards and analytics for management.
- Enhances integration across departments
- Ensures data accuracy, security, and integrity.

III. Scope of Work

The selected firm will be responsible for delivering the following:

- System Analysis and Design
- System Development
- System integration
- Testing and Quality Assurance
- Development and Training
- Maintenance and Support
- System Architecture
- Technology Stack
- Security Requirements
- Data & Reporting
- Performance Requirements

The expected completion period of the assignment should be three months, excluding the required supporting period.

IV. Experience and Qualification of the Consultant

MISFA is looking for a specialized and expert consultancy firm that can carry out this assignment. The firm should propose a team comprised of a project manager, developers, and UI/UX designers for the development of the required system.

The eligibility criteria for the firm are as follows:

- At least 5 years of experience in MIS development.
- Expertise in database architecture and systems integration.
- Demonstrated experience in financial sector or microfinance MIS implementations.
- Experience with cloud deployment in low connectivity environments.
- At least one similar MIS project successfully completed within the last 3–5 years.
- The team will include a project manager, developers, and UI/UX designers. MISFA will hire a third party Quality Assurance (QA) Specialist or utilize its internal resources / network for quality assurance purposes.

The eligibility criteria for the Project Manager:

The project manager shall have at least 8 years of professional experience, including a minimum of 5 years managing MIS or enterprise-level IT system development projects.

The developer/s shall have minimum 6 years of professional software development experience, including at least 3 years developing MIS or similar enterprise systems.

The UI/UX designer shall have at least 4 years of professional experience in UI/UX design, including experience in designing MIS, dashboards, or enterprise systems.

MISFA now invites eligible consulting firms and/or software development firms to submit their Expression of Interests (EOIs) for the development of a Management Information System (MIS).

Interested Consultants should provide information demonstrating that they have the required qualifications, relevant experience and expertise available to perform the Services. In order to evaluate your expression of interest, the information provided must specifically address the short-listing criteria shown above. Failure to provide information sufficient to determine your qualifications and experience to perform the Services will result in loss of consideration.

V. Method of Selection

The firm will be selected based on the “Consultant’s Qualifications Selection (CQS)” method.

VI. How to apply and Point of Contact

Interested Consultancy Firms shall submit their EOIs (Expressions of Interests)/application package by **COB February 3, 2026** Afghanistan time. The EOIs submitted by the Consultant should preferably not exceed 10 pages.

The EOI shall be submitted in person, by mail or by e-mail to the address stated below:

The Microfinance Investment and Support Facility for Afghanistan (MISFA)
House # 21, Yaftalian Street, Shahr-e-Naw, District Four, Kabul – Afghanistan
Mohammad Khalid Abid, HR & Administration Manager
Email: khalid.abid@misfa.org.af copy to: matin.ezidyar@misfa.org.af
Website: www.misfa.org.af

Further information or clarifications can be obtained at the address mentioned above, during office hours 8:00AM to 4:00PM from Sunday to Thursday.