



REQUEST FOR EXPRESSIONS OF INTEREST (CONSULTING SERVICES- FIRM SELECTION)

Country: Islamic Emirates of Afghanistan
Assignment Title: Developing Management Information System
Reference No: MISFA/CS-03/2026
Method of Procurement: Technical Qualifications and Cost of the Proposal
Issue Date: April 30, 2026
Closing Date: May 14, 2026

I. Background

The Microfinance Investment and Support Facility for Afghanistan (MISFA) is an apex institution for the micro, small and medium enterprise (MSME) sector in Afghanistan. It provides both technical and financial support to financial institutions including microfinance institutions (MFIs) and commercial banks.

To monitor the performance and status of partner institutions, MISFA collects, analyses and stores the monthly portfolio and financial reporting data submitted by partner institutions in an Excel-based database entitled 'Monthly Performance Report'(MPR)'. With an increasing number of partners and geographic expansion of services oriented towards MSMEs, MISFA intends to upgrade its database to a cloud-based, robust, secure, and scalable Management Information System (MIS). The objectives are to increase efficiency, accuracy as well as to strengthen reporting and analysis. The MIS will integrate program, financial and operational data into one unified platform.

II. Objective of the Consultancy

The objective of this assignment is to design, develop, test, deploy, and maintain a comprehensive MIS hybrid architecture (a hybrid cloud MIS with offline fallback capability for local departmental access). It is hoped that this will:

- Facilitate efficient data collection, management, and reporting. Provides real-time dashboards and analytics for management.
- Enhance cross-departmental integration (Administration, HR, PIC, Finance)

- Ensures data accuracy, security, and integrity. The developer shall provide a data extraction tool to be deployed on partner organizations' MIS systems to generate standardized datasets, which will be used by MISFA to verify and compare with manually uploaded data

III. Scope of Work

The selected firm will be responsible for delivering the following:

- System Analysis and Design
- System Development
- Data Management and Validation
- System Integration
- Testing and Quality Assurance
- Deployment and Training
- Maintenance and Support

The expected completion period of the assignment should be three months, excluding the required supporting period.

IV. Experience and Qualification of the Consultant

MISFA is looking for a specialized and expert firm that can carry out this assignment. The eligibility criteria for the firm are as follows:

- At least 5 years of experience in MIS development.
- Expertise in database architecture and systems integration.
- Demonstrated experience in financial sector or microfinance MIS implementations.
- Experience with cloud deployment in low connectivity environments.
- At least one similar MIS project successfully completed within the last 3–5 years.
- A team of experts comprised of a project manager, developers, and UI/UX designers.
- The developer shall ensure reliable in-country support within Afghanistan including the capacity to provide on-site (on-premises) technical assistance to MISFA within an agreed response time or ensure the effectiveness of off-site support by clearly demonstrating the experience of the remote team and the methods and tools used, positioning it as an equivalent alternative to on-site support.

MISFA now invites eligible firms to submit their Expression of Interests (EOIs) for the development of a Management Information System (MIS).

Interested Consultants should provide information demonstrating that they have the required qualifications, relevant experience and expertise available to perform the Services.

In order to evaluate your expression of interest, the information provided must specifically address the short-listing criteria shown above. Failure to provide information sufficient to determine your qualifications and experience to perform the Services will result in loss of consideration.

V. How to apply and Point of Contact

Interested Consultants shall submit their EOIs (Expressions of Interests)/application package by COB **May 14, 2026** Afghanistan time. The EOIs submitted by the Consultant should preferably not exceed 10 pages.

The EOI shall be submitted by mail or by e-mail to the address stated below:

The Microfinance Investment and Support Facility for Afghanistan (MISFA)
House # 21, Yaftalian Street, Shahr-e-Naw, District Four, Kabul – Afghanistan
Mohammad Khalid Abid, HR & Administration Manager
Email: khalid.abid@misfa.org.af copy to: matin.ezidyar@misfa.org.af
Website: www.misfa.org.af

Further information or clarifications can be obtained at the address mentioned above, during office hours 8:00AM to 4:00PM from Sunday to Thursday.